



Newsletter From Rep. Robin Lundstrum District 18

August 5, 2020

How to Report Fraud



Report to ADWS

It is important to remain vigilant and immediately report any suspicious activity related to unemployment claims. If you receive a letter or debit card in the mail for unemployment benefits and you did not file for unemployment, or if you suspect someone has fraudulently filed for benefits using your name or any of your information, you need to report this to ADWS immediately!

Ways to Report Fraud to ADWS:

- Send an email to ADWS.InternalAudit@arkansas.gov.
- Call 501-682-1058 to speak with the ADWS Fraud Investigation Unit. If the line is busy, leave a message!
- Visit the ADWS website and fill out the [secure fraud reporting form](#).

ADWS will protect your identity. All tips received are investigated regardless of how much information is provided. However, the more details you can provide, the more you will aid in the investigation.

After you submit the fraud reporting form, ADWS' Fraud Investigation Unit will take appropriate action, including freezing the account associated with the report. If any payments were made, they will not be recognized as income to you at the end of the calendar year. In addition, the fraudulent claim will not impact your ability to collect unemployment should you need to in the future and no charges will be assessed to your employer.

File a Police Report

File a police report with your local police department. Be sure to get a copy of the report and provide it to ADWS by sending it via email to ADWS.InternalAudit@arkansas.gov or presenting it at your local [Arkansas Workforce Center.](#)

Courtesy of Arkansas Division of Workforce Services.

